



# Banking focus: survey

Charity Times presents this survey as an aid to comparing the services offered by those companies participating. Although it has been compiled with the utmost care and attention to detail, any queries would be best pursued through those specialist companies concerned

Company Name	Contact Name & Number	Name of any specialist charity accounts	Max turnover required to apply	Do you offer free banking?
Allied Irish Bank (GB)	Stephen Brooks 020 7776 7412	n/a	n/a	neg.
Arbuthnot Latham & Co	Rachel Jennings 020 7012 2561	The Charities Specialist Service	n/a	yes
Barclays	varies with size and location of charity	n/a	n/a	yes
CAF Bank	Nick Rickard 01732 520 000	CAF Cash Account/ CAF Gold Account	n/a	yes
Charity Bank	Phillippa Steel 01732 774 065	All money invested goes towards providing loans and guarantees for charity projects	none	yes
Co-operative Bank	Rosalyn Luckman 020 7977 2121	Community DirectPlus & individually negotiated packages	£250k-£750k	yes
HSBC Bank	Mike Conroy 020 7991 0621	Treasurer Account/ Schools and Colleges	none	some
NatWest Retail Banking	Anthony Cadieu 020 7427 9165	Community Account	circa £1m	yes – up to £100k turnover
NatWest & RBS Commercial Banking	David Brinsford 020 7520 4917	Bespoke services available	£1m-25m	yes – but circumstantial
NatWest & RBS Corporate Banking	Robert Greene 020 7672 1135	Bespoke services available	£20m+	neg.
PacNet Services	Renee Frapper +1 604 689 0399	Charitable Donation Processing Account	none	some
Royal Bank of Scotland Retail Banking	Russell Cook Russell.cook@rbs.co.uk	Treasurers Account	n/a	yes
Triodos Bank	Business Banking 0800 328 2181	Charity Current Account/ Charity Saver Account	n/a	no
Unity Trust Bank	Mark Davies mark.davies@unitygroup.co.uk	Ideal range	n/a	yes

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Transaction fees	Statement back copies charge	Stopped cheque charge	Management fees	Open credit arrangement charge	Charge on own bounced cheque	Pooling facilities?	Standing charges	Audit letter charge	Charge for night safe use	Bankers reference charge	Electronic funds transfer charge	Online services?	If yes, what is charge?
varies	£5	£8	neg.	neg.	£25	n/a	£10	£25+VAT	n/a	£8+VAT	£5 (in) £20 (out)	yes	n/a
-	£2.50 per sheet	£10 - nil for theft	n/a	n/a	£50	yes	n/a	£40	n/a	£15	£25	in development	-
neg.	neg.	neg.	none	neg.	neg.	yes	neg.	neg.	neg.	neg.	-	yes	varies
20p	none	£7/none	none	n/a	£25/none	yes	none	£10	n/a	n/a	£5 CHAPS 20p BACS	yes	free
n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
varies	£8/£8 - free from net	£8-10	none	£10 set up	£35	yes	none	£50+VAT/£35pa varies	£10	£10	£15-25	yes	-/free
free	neg.	£10 - nil if lost or stolen	neg.	£7pa	£28	no	none	£25 min	£7.50 per qu.	£8.50	£17.50 -£20	yes	free
neg.	£5 per request	£10	none	£12	£35	no	neg.	nil	£1 per use	£8.50	£21-23	yes	free
35p	£10 min	£10	none	none	£30	yes	£5.75 pm	£27.50 +VAT	£1 per use	£8.50	£21-23	yes	neg.
neg.	none	£10	none	none	£30	yes	none	neg.	neg.	neg.	neg.	yes	varies
up to 4%	none	none	varies	none	none	no	none	none	none	none	none for own accounts	yes	0.25 - 4%
nil	£5 per request	£10	nil	£5 set up	£35	no	none	£25+VAT per hour	£2 per use	£10+VAT	£20 CHAPS	no	n/a
20-40p	£10	£10	none	0.5-1%	£20	no	none	£5-20 (full report)	n/a	£10	20p BACS £25 CHAPS	no	-
neg.	£5	£5-10	neg.	2 free, then £25	£30	yes	none	£33+VAT	n/a	£10+VAT	£22	yes	none

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